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Hocking, Wendy A - Washington, DC

From: Timmons, Laurie A -Washington, DC
Sent: Monday, September 19, 2011 3:07 PM
To: Powers, John W (Mike) - Providence, RI; Bessler, Nancy G - Bloomingdale, IL; Cavinder, Robert A - Columbus, OH; Edwards, Tammy T - Gaithersburg, MD; January Jr, Carl T - Dallas, TX; Persico, Debra A - Denver, CO; White, Patricia M - San Diego, CA
Cc: Owens, Sharon - Washington, DC; LaChance, Susan M - Washington, DC; Haskins, Kathy D - Washington, DC; Mehra, Pritha N - Washington, DC; Simone, Christine - New York, NY
Subject: Urgent: Customer Letter- Mailer Notification
Attachments: Mail.pdf; AMP Letter.pdf

Attached is a sample of the envelope and letter that was mailed to the postalone permit holders regarding network optimization. The return address does not indicate that it has anything to do with a change of address, however, we have been notified that some carriers are telling their customers that someone has put an order in to change their address.

It is believed that some carriers are making that assumption because the envelope looks like the same one Memphis uses for change of address. It is not the same return address and the content is the network optimization letter.

I am notifying you in effort to get this communicated out to the field.

Laurie A. Timmons

(A) Consumer Advocate
& Mgr, Customer Relations
United States Postal Service

12/23/2011



475 CONNANT PLAZA SW
WASHINGTON, DC 20260-5600
202-268-6566
FAX: 202-268-4263
WWW.USPS.COM

First-Class Mail
Postage & Fee
Paid
USPS
Permit No. G-1

OFFICIAL NOTICE FROM YOUR POSTAL SERVICE
Open Immediately—Action May Be Required



PREMIER WINDOW
POSTAL CUSTOMER
901 BUTLER DR STE D
MOBILE AL 36693-5107



475 L'ENFANT PLAZA SW
WASHINGTON, DC 20260-5600
202-268-6566
FAX: 202-268-4263
WWW.USPS.COM

SEPTEMBER 15, 2011



BOUNDARY COUNTY CHURCH OF CHRIST
POSTAL CUSTOMER
6937 EVERGREEN ST
BONNERS FERRY ID 83805

Dear POSTAL CUSTOMER

This letter is an informational notice of the U.S. Postal Service's intent to conduct an Area Mail Processing (AMP) study of mail processing facilities to determine whether consolidation of some operations is appropriate.

The Postal Service is facing some of the most difficult challenges in its history. The current economic downturn and continued diversion of mail to the Internet has led to a dramatic 20 percent decline in mail volume since 2007. The decline in mail volume has also meant a decline in postal revenue. As a result, today the Postal Service has not only more equipment, personnel and facilities than it needs to process a decreasing amount of mail, but also less revenue than it needs to cover the costs of that large processing and delivery network.

The economic reality demands that the Postal Service reduce its network. Aligning postal facilities and resources with the demand for postal services by consolidating postal operations and placing equipment and employees where needed makes sound business sense. To do otherwise would be fiscally irresponsible.

Information about the AMP study process and the facilities that will be studied is available on www.USPS.com. Public input is being solicited as part of the study process and will be considered in the decision-making process. In communities where the Postal Service's initial review supports the business case for changing mail processing operations, public meetings will be held. Additional information will be shared by the Postal Service, and members of the community will be invited to ask questions and provide feedback. Information about additional opportunities to comment on the AMP studies is available at: <http://about.USPS.com/news/facility-studies/welcome.htm>

On behalf of the Postal Service, thank you for the trust you have placed in us over the years to deliver your mail. We appreciate your business, and are working harder than ever to position the Postal Service so that we can continue to serve you for many years to come.

Sincerely,

Susan M. LaChance
Vice President
Consumer & Industry Affairs

